

The REAL Consumer's Guide To Carpet Cleaning

By OMG! Carpet Cleaning



Dear Homeowner,

Choosing a carpet cleaner can certainly be a challenge and costly if you're not careful!

Why? Because you probably have a lot more misinformation than you do information. From super-low prices and high-pressure sales – to unqualified technicians, near-worthless cleaning methods and exaggerated claims – how do you ever find a qualified, competent, professional carpet cleaner?

Here's all you really need to know.

- 1) Ask if their cleaning solution is soapy or foamy? (If the answer is “yes,” get off the phone as quickly as you can). Soapy detergents leave a sticky residue in carpet that causes most of the dark, discolored spots in carpet. If you think soap or shampoo is good for carpet, then don't rinse your hair then next time you shampoo it.
- 2) Ask if there are any extra fees or charges? (Per spot fees, fuel charge, trip charge, etc.) Most carpet cleaners charge extra for spots or heavily soiled areas. We believe that cleaning should be included in your carpet cleaning and shouldn't be “extra.”
- 3) Ask if you are charged more than the quote is the entire job FREE? (OMG! Carpet Cleaning has the exclusive OMG! EXACT PRICE GUARANTEE)
- 4) Ask if they're insured and request proof if you're not sure.

THANKS AGAIN! ...for reviewing our The REAL Consumer's Guide To Carpet Cleaning. I hope you found this information helpful. If you have any questions or comments – or if you'd like us to give you an exact quote to clean your carpet. We've dedicated our business to consumer **education** and **service**. We'll be pleased to help you in every way. We look forward to your call.